

## BLACKWOOD TOWN CENTRE AUDIT – FEBRUARY 2015

DATE	ISSUE	DEPARTMENT	PROGRESS UPDATE
03/05/13	<p><b><u>Installation of Posts &amp; Road Studs on Crossing O/S Argos, High Street</u></b>            Cllr. Dix has requested the installation of posts and road studs on the crossing point outside Argos to compliment the defensive street furniture on the opposite side of the road and make the crossing safer.</p>	<p><b>Urban Renewal</b>  <i>Allan Dallimore</i></p> <p><b>Highways</b>  <i>Marcus Lloyd</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>6/10 The work has yet to be carried out.            17/10 An update was provided to the TCMG.            8/12 Work has been completed.  <b>Issue Closed 8/12</b></p>
02/10/13	<p><b><u>Poundstretcher Site High Street</u></b>            Officers continue to work with Poundstretchers in an attempt to rebuild the store and enable the retailer to return to the town centre.</p>	<p><b>Town Centre Management</b>  <i>Andrew Highway</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>6/10 The insurance claim remains unsettled.            17/10 An update was provided to the TCMG.            8/12 An update could not be obtained from the property's agent.</p>
17/04/14	<p><b><u>Car Cruisers ASDA Car Park, Cliff Road</u></b>            ASDA management has noticed an increase in the number of car cruisers congregating in the car park during the evenings. This is leading to an increase in litter and anti social behaviour.</p>	<p><b>Police</b>  <i>Ins Thomas</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>4/8 The situation appears to be under control, but will continue to be monitored.            17/10 An update was provided to the TCMG.            8/12 The road closure could not be enforced for 3-4 weeks due to problems with the signage. However, no increase was seen. Police Officers have offered to assist ASDA in issuing Banning Orders.</p>

06/05/14	<p><b><u>Removal of High Kerb Junction of High Street/Pentwyn Road</u></b>  Cllr. Dix asked Officers to consider the removal of the high kerb at this location, to make the area safer and more accessible for pedestrians. There are dropped kerbs on either side of the area.</p>	<p><b>Highways</b>  <i>Marcus Lloyd</i></p>	<p>2/6 Works are ongoing.  4/8 No update was available.  8/12 Cllr. Dix acknowledged why works could not be carried out.  <b>Issue Closed 8/12</b></p>
16/05/14	<p><b><u>Toilet Block Enhancement High Street</u></b>  At the TCMG, it was agreed that proposals would be developed to try and improve the appearance of the disused toilet block on High Street. Should the proposals be approved, the Area Forum Budget may fund the scheme.</p>	<p><b>Urban Renewal</b>  <i>Allan Dallimore</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>6/10 Officers will look at options when budget and capacity allows.  8/12 As the toilet block is on private land, works are hindered. However, a funding bid will be looked at.</p>
19/05/14	<p><b><u>Choose the High Street Campaign Town Centre</u></b>  Town Centre Management will be launching a summer campaign across the five managed towns, encouraging consumers to “Choose the High Street”. The scheme will run over the summer period and use several forms of media.</p>	<p><b>Town Centre Management</b>  <i>Andrew Highway</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>6/10 Initial feedback to the scheme has been positive, with the Christmas campaign element of the scheme starting shortly.  17/10 An update was provided to the TCMG.  8/12 Updates to the TCMG are ongoing. The project is aimed to be long-term, with more initiatives launching in 2015.</p>
21/07/14	<p><b><u>Raised Paving Slabs Blackwood Retail Park</u></b>  Some paving slabs on the boundary of Blackwood Retail Park have become significantly raised, which poses a trip hazard.</p>	<p><b>Highways</b>  <i>Marcus Lloyd</i></p>	<p>4/8 Highways Inspectors are assessing whether this land is owned by the Authority.  6/10 The work is understood to have been done, but has not been confirmed.  8/12 Work has been completed.  <b>Issue Closed 8/12</b></p>

20/08/14	<p><b><u>Damage to Maxime Cinema Signage High Street</u></b> The lighting on the signage at the front of the Maxime Cinema has been damaged. The situation needs to be monitored to prevent further damage.</p>	<p><b>Police</b> <i>Ins Thomas</i></p>	<p>6/10 Monitoring of the area is ongoing. 17/10 An update was provided to the TCMG. 8/12 Police Officers are closely monitoring the area on a Friday and Saturday night. No further issues have been reported. <b>Issue Closed 8/12</b></p>
28/08/14	<p><b><u>Youth Annoyance &amp; Damage O/S New Look, High Street</u></b> The manager of the New Look store has complained of instances of youth annoyance in and around the store since the cinema opening. There have also been some damage to the rear of the store.</p>	<p><b>Police</b> <i>Ins Thomas</i></p>	<p>6/10 Incidents are being dealt with as they arise and monitoring is ongoing. 17/10 An update was provided to the TCMG. 8/12 Only one report was received. <b>Issue Closed 8/12</b></p>
03/09/14	<p><b><u>Christmas Event Town Centre</u></b> Planning is underway for a Christmas event in the town centre, which is scheduled to take place on 6<sup>th</sup> &amp; 7<sup>th</sup> December 2014.</p>	<p><b>Business Enterprise Support Team</b> <i>Paul Hudson</i></p>	<p>6/10 Planning for the event continues. 17/10 An update was provided to the TCMG. 8/12 The event was well-received and an update will be provided to the TCMG.</p>
03/09/14	<p><b><u>“Choose The High Street @ Christmas” Campaign Town Centre</u></b> The “Choose the High Street” campaign is being extended to the Christmas period to encourage people to shop locally this Christmas. The scheme will involve a voucher scheme that all retailers will have the opportunity to sign up to.</p>	<p><b>Town Centre Management</b> <i>Andrew Highway</i></p>	<p>6/10 A Christmas voucher booklet is being produced for the five managed towns. Retailers are currently being invited to submit offers. 17/10 An update was provided to the TCMG. 8/12 40,000 voucher booklets have been distributed across the Borough. A supporting YouTube video is launching on 8/12.</p>

04/09/14	<p><b><u>Rat Problem</u></b>  <b><u>ASDA, Cliff Road</u></b>  The ASDA store manager has complained of a rat infestation on the Council-owned steps leading from the Miners' Institute to the retail park.</p>	<p><b>Environmental Health</b>  <i>Lyndon Ross</i></p> <p><b>Parks Services</b>  <i>Derek Price</i></p>	<p><b>PLEASE SEE PREVIOUS AUDITS FOR A FULL HISTORY OF THIS ISSUE</b></p> <p>17/10 An update was provided to the TCMG.  8/12 Monitoring and baiting is ongoing.</p>
09/10/14	<p><b><u>Disabled Bay Regulations</u></b>  <b><u>High Street</u></b>  A complaint has been received from a retailer at the Northern end of High Street in relation to the newly installed disabled parking bay. Non-blue blue holders are regularly using the bay.</p>	<p><b>Police</b>  <i>Ins Thomas</i></p>	<p>8/12 The signage has been installed and enforcement is ongoing.  <b>Issue Closed 8/12</b></p>
16/10/14	<p><b><u>Installation of Christmas Illuminations</u></b>  <b><u>Town Centre</u></b>  The lamp post banners are due to be removed for the Christmas period to make way for the festive illuminations that will be placed on lighting columns throughout the town centre.</p>	<p><b>Town Centre Management</b>  <i>Andrew Highway</i></p>	<p>8/12 The illuminations have been installed and no issues have been raised.</p>
17/10/14	<p><b><u>Road Closed Signage</u></b>  <b><u>High Street/Pentwyn Road</u></b>  The "road closed" signage that activates on a Thursday night appears to be malfunctioning and is remaining illuminated when the road closure is no longer in force.</p>	<p><b>Transportation</b>  <i>Clive Campbell</i></p>	<p>8/12 A new radio unit is required, which has been ordered via the signage manufacturer.</p>
17/10/14	<p><b><u>Antisocial Behaviour</u></b>  <b><u>Interchange Bus Station</u></b>  A number of instances of antisocial behaviour have been recorded in and around the bus station. The Community Safety Unit run a multi-agency group, which includes the Police, and will monitor the situation as part of its ongoing work.</p>	<p><b>Community Safety</b>  <i>Kath Peters</i></p> <p><b>Police</b>  <i>Ins Thomas</i></p>	<p>8/12 The next problem-solving group meeting is being held on 10/12. The toilets will be swabbed to confirm reports of drug use.</p>

05/12/14	<p><b><u>Paving Repairs</u></b>  <b><u>Hall Street</u></b>  Repairs are required to the paving in the area where the recycling unit was once housed. The pavements were damaged during the unit's removal.</p>	<p><b>Highways</b>  <i>Gavin Barry</i></p>	
05/12/14	<p><b><u>Reinstatement of Bollard</u></b>  <b><u>Hall Street</u></b>  A vehicle has struck a bollard in Hall Street, which now requires re-setting.</p>	<p><b>Highways</b>  <i>Gavin Barry</i></p>	
23/01/15	<p><b><u>Choose the High Street – Past &amp; Present</u></b>  <b><u>Town Centre</u></b>  The next phase of the Choose the High Street campaign will start in 2015. Entitled 'Choose the High Street - Past &amp; Present' the campaign will aim to reconnect people with their local town centre.</p>	<p><b>Town Centre Management</b>  <i>Andrew Highway</i></p>	
23/01/15	<p><b><u>Banner Changeovers</u></b>  <b><u>Town Centre</u></b>  The banners on the street lighting columns will be installed during February throughout the town centre.</p>	<p><b>Town Centre Management</b>  <i>Andrew Highway</i></p>	
28/01/15	<p><b><u>Broken Artwork</u></b>  <b><u>Gordon Road / High Street</u></b>  Following a road traffic accident the artwork railing at the location has been severely damaged in the impact of the crash.</p>	<p><b>Urban Renewal</b>  <i>Allan Dallimore</i></p>	